

QUALITY POLICY

DOCUMENT NO: SKNPOL002

SKN Electrical Services Ltd is a provider of supply, installation, maintenance and integrity assurance of electrical equipment for use in hazardous and industrial areas.

It is the policy of SKN Electrical Services Ltd to maintain an effective management system that delivers a range of specialised services and robust, reliable product on time at the right price.

Our quality policy is based on understanding customer needs and striving to provide high quality product and services, which meet customer expectations. The context in which the business operates will inform strategic direction of SKN so it remains appropriate to the purpose of the business, and satisfies applicable requirements.

The integrated management system covers all of the activities of the company and provides for the planning of business processes, for their resourcing and implementation, and for the analysis of data gathered through monitoring and measurement of the effectiveness of the business processes in delivering the required products and services to the customer.

We supplement this policy by setting business Objectives for the continuous improvement of business performance and enhancing customer satisfaction. Objectives are set by top management and reviewed at planned intervals. The fulfillment of policy and objectives requires the involvement and commitment of staff. To this end SKN Electrical Services Ltd provide and manage the resources necessary to deliver our Objectives, and to provide a safe and suitable work environment for our employees.

The Operations Director is responsible for establishing and implementing adequate quality arrangements within SKN Electrical Services Ltd and ensuring that this policy and related objectives are communicated to all employees and demonstrating senior management belief in it through our own personal commitment and involvement.

Signed: 

Date: 28.06.18

Operations Director