



## QUALITY POLICY

DOCUMENT NO: SKNPOL002

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SKN is a provider of supply, installation, maintenance and integrity assurance of electrical equipment for use in hazardous and industrial areas.

It is the policy of SKN to maintain an effective management system that delivers a range of specialised services and robust, reliable product on time at the right price.

Our Quality Policy is based on understanding customer needs and striving to provide high quality product and services, which meet customer expectations. The context in which the business operates will inform strategic direction of SKN so that it remains appropriate to the purpose of the business and satisfies applicable legal and other requirements.

The integrated management system covers all of the activities of the company and provides for the planning of business processes, for their resourcing and implementation, and for the analysis of data gathered through monitoring and measurement of the effectiveness of the business processes in delivering the required products and services to the customer.

We supplement this policy by setting business Objectives for the continual improvement of business performance and enhancing customer satisfaction. Objectives are set by top management and reviewed at planned intervals. The fulfillment of policy and objectives requires the involvement and commitment of staff. To this end SKN provide and manage the resources necessary to deliver our Objectives, and to provide a safe and suitable work environment for our employees.

The Operations Director is responsible for establishing and implementing adequate quality arrangements within SKN and ensuring that this policy and related objectives are communicated to all employees and demonstrating senior management belief in it through our own personal commitment and involvement. Furthermore, the Operations Director will ensure that this policy is maintained and reviewed annually for continuing suitability.

For and On Behalf of SKN:

Signed: 

Date: 02/07/2019

Stuart Kerr Naismith  
Operations Director